



# artisan

## *How to care for delicate fibres*

***Some fibres take more care than others to keep them looking beautiful. Silk, Art Silk, Viscose, bamboo, merino wool or any fibres containing any percentage of these must be treated with extra care.***

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### ***Vacuuming and Regular Maintenance***

Vacuuming regularly and thoroughly at least once a week will remove soil and dirt particles before they become embedded in the base of the carpet. Use only a brush-less suction head as roller brushes can pull out or damage fibres. Use a professional every year to keep your carpet clean.

### ***For Water-Based Stains***

Lightly blot up liquids with paper towels or an absorbent cloth immediately and leave to dry completely before using a dry clean method. Spot cleaning is not recommended on any Silk or Art Silk fibres.

### ***Spot and Spill Removal***

Spot cleaning is not recommended where delicate fibres such as cotton, linen, art silk, silk or bamboo are present. Stains can be easily prevented by acting quickly when spills occur.

Scoop up solids first (avoid scraping the carpet as this can damage the fibres), Blot up liquids with paper towels or absorbent cloth – do not rub carpet when absorbing liquids.

It is recommended to consult professional cleaning services for a dry clean on cotton, linen, art silk, silk and bamboo.

### ***Oily and Greasy Stains***

Use dry powder clean only or consult professional cleaning services for a dry clean.

### ***Important Notes***

- Always test a small, inconspicuous area with any cleaning product you are going to use on your carpet before applying to a larger area. Avoid using abrasive cleaning agents, hot water and steam for cleaning delicate fibre carpets.
- Delicate fibre carpets do not repel liquids so it is extremely important that any spills are cleaned immediately.
- Do not saturate your Art silk, Silk, cotton or bamboo carpet with water as this can cause permanent damage to the carpet fibres.



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#### **Sisal + Carpet + Rugs + Binding + Blinds + Tiles**

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This document is intended to assist with the cleaning and maintenance of your flatweave carpet or rug. For persistent stains please consult a cleaning professional. Artisan Flooring will not be held accountable for any damage caused as a result of these guidelines.